

2-1.D FROG SUPERVISION

REQUIREMENT

2-1.D Supervisors review and provide feedback on each FROG to support staff skill building and to ensure consistent quality of scoring and documentation.

How is this rated?

- Exceeds Standard (3) Supervisors review and provide feedback each time the FROG is administered to ensure documentation is complete, scoring is accurate, and staff are supported over time in the way they engage families in the conversation.
- Meets Standard (2) In the past, supervisors did not review and provide feedback for each FROG; however, recent practice (past 3 months) indicates this is now occurring.
- Does not Yet Meet Standard (1) Supervisors do not yet review, provide feedback, and support staff each time the FROG Scale is administered.

DOCUMENTATION REVIEW

- FROG narratives or other supervision notes with feedback on:
 - Complete documentation
 - Accurate scoring
 - Engaging the family in the conversation





- Supervisors are encouraged to practice scoring and language used in the FROG narrative to support ongoing review & feedback for their staff.
- Recommend reviewing the FROG Scale within 5 business days of completion. See the Policy & Procedures manual for additional guidance.
- All FROG domains do not need to have feedback; however, Supervisors should address missing information and accurate scoring when needed.